

Local Authority VfM Support Tool

Would you like to...

Save 60+ working days? Manage and access your service performance data at the click of a button?

...all using your existing data!

Our online performance enhancing value for money tool provides many of the essential attributes for better, quicker and more accurate analysis, monitoring and commissioning of housing support services. It will enable you to:

- Make better use of existing data to inform performance management of your commissioned services;
- Understand current service performance, benchmark existing quality, improve performance and view service costs, locally, regionally and nationally, to inform future commissioning;
- Provide concise, user-friendly 'dashboard' style reports for Boards and key stakeholders; and
- Offer your providers access to live performance data about their own service plus benchmarking data on similar services locally, regionally and nationally.

What our clients say

"A good tool to drive up quality and drive down costs."

"It led to value and efficiency and improved outcome delivery"

"Matrix delivered competitively, efficiently and effectively, through streamlined processes"



We offer up-to-the-minute reports on service performance, quality based on the new and old QAF, service price looking at hourly rates and weekly costs, service quality, quarterly and annually, plus Supporting People outcomes and client records. With our in-built Value for Money calculator you can set targets for each service type or client group, track service performance and produce overall value for money score for a service, if required.

VFMSupport is a web-based tool so is accessible anywhere at any time. As soon as data is imported, it can be utilised, filtered and extracted at the click of a button.

The tool enables commissioners to carry out in-depth analysis of all available data. For example, integrated into the tool is an ability to drill down into outcomes data to better understand patterns, trends etc and enable realistic target setting, by services, client grouping, service type and different sections of the outcomes forms.

To benefit from VfM Support within weeks, there are 4 simple steps to follow:

- 1) Upload your data onto the web tool.
- 2) Configure your local performance targets.
- 3) View and analyse your data in a variety of accessible, user-friendly formats. The tool provides colourful, creative, user-friendly reports which allow fast and accurate visual interpretations of service performance.
- 4) Together with options to export to an Excel format for your own use, save the report in PDF format for future use or print immediately.

We are continuously developing this product, and the next module available will be contract monitoring which will include summaries of QAF scores, SPI's, cost acceptable parameters, client records and outcomes.

Case Study

Matrix and Kate McAllister have had an ongoing relationship with CLG in relation to Supporting People. Our specialist understanding of value for money, commissioning and cost analysis has assisted with research, training and development of tailored products.

For example, the need was identified for a consistent approach to cost modelling and to define what a reasonable range of local costs look like, both as hourly rates and as weekly unit costs.

We worked with CLG to develop a Cost Modelling Toolset to help over 150 Administering Authorities and providers to improve their services.

It was designed to take into account a range of existing local data sets and different cost factors which can vary between local areas.

To enable easy access the tool is delivered in a web browser via the internet, removing the need for local IT and is centrally hosted to enable benchmark comparisons between commissioners and providers, if required.

A key innovation was the use of an area cost adjustment to allow people in different regions of the country compare costs on a like for like basis.

